

**COUNCIL SUMMONS** 

THURSDAY, 30 JUNE 2022

**GWYS Y CYNGOR** 

DYDD IAU, 30 MEHEFIN 2022,

## **SUPPLEMENTAL PAPERS**

Item Description and Page Number(s)
17 Written Questions (Pages 3 - 36)

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County Hall Cardiff CF10 4UW

Friday, 24 June 2022



#### **COUNCIL, 30 JUNE 2022: WRITTEN QUESTIONS**

#### <u>CLIMATE CHANGE</u> (COUNCILLOR CARO WILD)

#### W1 WRITTEN QUESTION FROM COUNTY COUNCILLOR HOPKINS

When is the review into the effectiveness of assisted lift waste collections due to be carried out and when will the conclusions and any recommendations be available?

#### **Reply**

There are currently 3,239 residents signed up to the assisted lift service in Cardiff. In March 2022, the service area wrote to all residents signed up to the service informing them of some proposed improvements and asking them for feedback on the current service. An action plan has since been devised and, as part of the review, several actions have been implemented as follows:

## **Customer service improvements:**

- The Waste Collections Team has a designated Correspondence Officer to deal with assisted lifts and to try and resolve repeated complaints and issues in a timely manner. There is also a designated mailbox for residents experiencing repeated issues to contact the service area directly by email.
- A single complaints and correspondence system (Halo) is due to be implemented, which will assist in highlighting if the complainant is part of the assisted lift service.

## Digital changes:

- In-cab devices used in the Refuse Collection Vehicles now prompt the driver to confirm when collections have been made at each property registered for the assisted lift service.
- Paper copies containing details of those properties that require assisted lift collections will be provided in collection crew packs in case of any technology failure.

## Workforce training:

 A training module and user guide have been devised to train all drivers and loaders on how to use and accurately record information using the in-cab device.

## **Monitoring:**

- Supervisors now regularly check assisted lift collections and proactively resolve any ongoing collection issues.
- The number of missed assisted lift collections will be tracked to determine that effectiveness of these new measures and performance will be reviewed quarterly.

#### W2 WRITTEN QUESTION FROM COUNTY COUNCILLOR TAYLOR

How regularly are un-gated lanes in the Gabalfa ward scheduled to be swept?

#### **Reply**

Cleansing Services used to cleanse lanes on request, but the need for a dedicated team and schedule of cleaning lanes across the city has been recognised. The service has recently created a Lane Cleansing Team, which is currently working on lanes within the inner areas of the city. The cleansing schedule is currently being developed, but will be shared with members once completed.

#### W3 WRITTEN QUESTION FROM COUNTY COUNCILLOR CARTER

When will the split recycling trial come to an end and the results of the consultation be published?

#### Reply

The segregated recycling pilot scheme is ongoing and is proving to be invaluable in testing new strategies to improve our recycling and reduce the amount of waste being produced.

Residents have been consulted on their experience of the scheme and their feedback, together with feedback from the city-wide consultation on the Recycling Strategy, will help to shape the future operating model for our recycling services.

The Recycling Strategy and proposed model to improve Cardiff's recycling performance and waste reduction is due to be considered by Cabinet in September 2022. The report will also include the results of the public consultation.

## W4 WRITTEN QUESTION FROM COUNTY COUNCILLOR CARTER

Could the council consider a deep clean of the Lewis Court shopping centre car park at night or on a Sunday so that the car park and areas outside the shop could be cleaned?

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If Councillors have any concerns or requests for service, they should contact Member Services who will then contact the relevant service area. I have asked Cleansing Services to review your request for a deep clean and to act where required across all our district shopping areas. All shop fronts are subject to a cleansing schedule and Lewis Court is cleansed every weekday from Monday to Friday.

## W5 WRITTEN QUESTION FROM COUNTY COUNCILLOR MOLIK

What was the outcome of 'risk of flood' investigation conducted at Roath Park Lake and when will we see the full report?

#### Reply

I can advise that we should be in a position to provide local ward members with a progress report prior to the summer recess.

#### W6 WRITTEN QUESTION FROM COUNTY COUNCILLOR BERMAN

There is a longstanding problem with fly-tipping in the lane behind the shops in Clarendon Road. Whilst I and residents have raised this with the council on numerous occasions, the problem keeps reoccurring. There is also a considerable accumulation of waste on land belonging to the shops/flats immediately adjacent to the lane, but the council has repeatedly failed to secure its removal. As residents are frustrated at living next to such an eyesore, can you please commit the council to take action to deal with these problems and also employ a strategy aimed at preventing them from reoccurring, such as by installing CCTV?

#### **Reply**

Surveillance using CCTV requires a formal application to be submitted to a Magistrates Court for approval. These applications are only submitted for offences that carry a custodial sentence. Whilst flytipping carries a custodial sentence, incorrect waste presentation does not.

In the case of Clarendon Road Lane, officers have conducted monitoring in this area for some months, gathering intelligence and information and taking appropriate action, as necessary. The issues relate to incorrect waste presentation and the storage of domestic and commercial waste. Where evidence has been found, appropriate enforcement action has been taken. For example, officers have issued a formal notice to a private landowner for waste accumulations in the lane. The waste has since been removed from the land. Officers have also worked with private waste companies to address issues caused by commercial waste containers presented in the lane. Officers will continue to monitor the area and take appropriate action, as necessary.

## W7 WRITTEN QUESTION FROM COUNTY COUNCILLOR DRISCOLL

The Llandaff AQMA had installed a Live Air Quality Monitor on the busy junction of Bridge Road. Can you tell me when was it removed, why it was removed, where is it now and when will be reinstalled?

#### **Reply**

As I indicated to you previously in reply to a related Written Question back in March 2022, there have been some operational or technical difficulties with the live monitor which has been installed in the Llandaff Air Quality Management Area (AQMA) since 2020. These issues related to the monitoring sensors within the monitor and the power supply from the solar panel/battery.

Following off-site maintenance by the supplier, the monitor was reinstalled at the beginning of April 2022 but, unfortunately, had to be removed yet again due the unit not connecting to the server whilst in position. As a result, we have obtained a replacement solar panel with a new battery, as well as upgraded sensors. Contractors were scheduled to reinstall the monitor on 24<sup>th</sup> June 2022.

I share your frustration that monitors don't always work as they should straight away, but I understand that this is to be expected when installing and calibrating over 100 different monitoring devices using various technologies.

Non-automatic nitrogen dioxide monitoring has continued during this period, and results are compliant with the air quality limit values applicable. Annual progress reports displaying this information can be found at: <a href="https://www.srs.wales/en/Environmental-Health/Noise-and-Air-Pollution/Air-quality-and-pollution/Air-Quality-and-Pollution.aspx">https://www.srs.wales/en/Environmental-Health/Noise-and-Air-Pollution/Air-quality-and-pollution/Air-Quality-and-Pollution.aspx</a>

## W8 WRITTEN QUESTION FROM COUNTY COUNCILLOR HUMPHREYS

We share many services with The Vale, can the recycling centres also be shared please? For example, if a person from Cardiff works a 12-hour shift in Barry it would be beneficial for them to use a recycling centre in Barry and vice-versa.

#### Reply

As you have indicated in your question, the Council already works closely with the Vale of Glamorgan Council as part of Prosiect Gwyrdd and our joint Organic Waste Treatment contract for dealing with food and garden waste.

I know there are some practical constraints that may make this problematic, for example, changes would need to be made to our respective booking systems and the related ID requirements for visiting each council's recycling centres. We would also need to overcome any issues in terms of how performance relating to the recycling of municipal waste is calculated and reported to Welsh Government by each local authority, as the movement of waste and recycling across administrative boundaries could potentially distort the performance of, and operational costs associated with, each council's waste services.

However, I do agree it is something we should look at and I will ask senior managers to speak to colleagues from the Vale of Glamorgan Council to explore whether it would be possible to establish a reciprocal arrangement.

## CULTURE, PARKS & EVENTS (COUNCILLOR JENNIFER BURKE-DAVIES)

## W9 WRITTEN QUESTION FROM COUNTY COUNCILLOR DAVIES

Will the cabinet member update the Council on progress being made to restore Parc Radur on Drovers Way, including a timeline for completion?

The restoration of the play area relies entirely on the completion of major drainage works that need to be undertaken by the Council in order to resolve a longstanding flooding issue in the area. These works are significant and include the installation of a new pipe network and hydro brake system, which connects into the main Welsh Water system to control discharge. The current drainage system that runs under the playground will be completely filled in to ensure that there is no water flow through this area, thus alleviating the flood risk.

The Council's Drainage Team has completed a procurement process for these works; however, all tenders received were significantly over the budget available. As a result, the team is working with colleagues in the Commissioning & Procurement Team to seek alternative provision for the works.

The Landscape Design Team within the Parks Service has developed a refurbishment proposal for the play area in readiness for the completion of the drainage works and it may be possible to gain access to the site in early autumn 2022; however, this will be dependent on the outcome of the second procurement exercise.

I will ensure that local ward members are kept regularly updated with progress on both matters as I am equally frustrated that we are unable to provide such important facilities for children and young people.

## W10 WRITTEN QUESTION FROM COUNTY COUNCILLOR TAYLOR

Can the council confirm that visitors will continue to have all-day, unrestricted access to Maindy Leisure Centre as part of the council's plans for the redevelopment of Cathays High?

## **Reply**

I can confirm that Maindy Leisure Centre will be unaffected by the proposal to expand Cathays High School and that centre users will continue to have the same level of access to the leisure centre. The leisure centre will remain separate from the school development.

The potential for a combined car park will be explored during the detailed design phase to minimise the amount of land take by the school and this would only be on the basis that it would improve provision for the leisure centre at peak times. The facilities delivered through the school project will also be available for community use outside of school hours.

#### W11 WRITTEN QUESTION FROM COUNTY COUNCILLOR WILLIAMS

It is a well-known and accepted practice that Ward Councillors are invited to make comments on planning applications and proposals within their Ward. Given this, can the Cabinet Member for Parks and Leisure, outline what comments\*, if any, they have made in respects to a contentious planning matter at Hailey Park in Llandaff North and confirm whether the Department they are responsible for, has made any comment\*? (\* if comments have been made, please publish them as part of the response)

#### **Reply**

I am assuming that you are referring to the current planning application relating to the proposed construction of a sewerage pumping station and associated compound within Hailey Park (ref: 21/02608/MNR), which was considered by the Council's Planning Committee on 6<sup>th</sup> April 2022. Determination of the application was deferred pending a site visit, which took place subsequently on 27<sup>th</sup> June 2022.

I made representations to the Committee at the meeting on 6<sup>th</sup> April 2022 in my role as one of the ward councillors for Llandaff North, which was prior to my appointment as the Cabinet Member for Culture, Parks & Events. My remarks are publicly available as part of the webcast recording of the meeting on the Council's website at: <a href="https://cardiff.public-i.tv/core/portal/webcast\_interactive/664834">https://cardiff.public-i.tv/core/portal/webcast\_interactive/664834</a>. I am not taking part in any decision relating to this proposal and will continue to represent the views of Llandaff North residents in my role as a ward councillor.

I understand that the Parks Service has been consulted on the planning application and provided comments to the Planning Service in April 2022. I would expect any such technical comments to be reflected in any future report to the Planning Committee.

#### W12 WRITTEN QUESTION FROM COUNTY COUNCILLOR WOOD

Given recent claims that there needs to be additional protection of Bute Park, what does the council believe are the threats, if any, to the entirety of the park continuing as a valued and accessible open public space in perpetuity?

#### Reply

Significant areas of Bute Park are already protected; however, as you know, the Council has been consulting on proposals that could potentially provide additional future protection to an area of land at Blackweir. For the avoidance of doubt, I do not perceive any threats in terms of the use and enjoyment of Bute Park and related accessibility in perpetuity.

## W13 WRITTEN QUESTION FROM COUNTY COUNCILLOR MOLIK

The bird population around Roath Park Lake seems to be declining, is this related to Avian bird flu and has the situation been brought under control?

#### **Reply**

While there are naturally occurring losses of wild birds annually, the decline to date this year can be attributed to Avian influenza or Bird Flu, of which there has been a large number of outbreaks and incidents across the UK. Following confirmation of an outbreak earlier this year at Roath Park Lake, the Council has been operating under strict guidance set out by Public Health Wales and the Health & Safety Executive to ensure public safety, particularly for the council staff and contractors dealing with the removal of any dead birds, despite the virus posing only a low risk to people.

The numbers of wild birds lost has slowed down in recent weeks; however, the situation is being continually monitored. The Council continues to take all measures practicable to reduce the spread of the virus, as well as reporting information to the Animal & Plant Health Agency and Public Health Wales as appropriate.

## W14 WRITTEN QUESTION FROM COUNTY COUNCILLOR DRISCOLL

There is major investment in children's play areas in parks across the city, is there any investment planned for the only park in the Llandaff Ward at Danescourt and if so when might that be?

The Council has been making significant investment across the city to redesign, renew and improve play facilities within the city's parks, which is very much in line with our Child Friendly City ambitions. We invested over £2.3million last year, and I am pleased to report that we anticipate exceeding this figure in 2022/23 with targeted spending of £3million.

I understand that the play area in Danescourt retains a range of equipment that is in a safe and useable condition; however, I would be happy to meet with Llandaff ward members to discuss future investment opportunities for the refurbishment of the play area as part of the capital programme, in line with the assessment criteria that are applied.

#### W15 WRITTEN QUESTION FROM COUNTY COUNCILLOR BOES

What are the criteria and the proposed timeframe for the audit of play spaces/playgrounds across Cardiff?

#### **Reply**

The Council has a statutory duty to carry out regular inspections and repairs to all play areas in accordance with British Standards (BS) EN1176 and EN1177, ensuring that they are in a safe and useable condition.

The overall regime includes an annual independent inspection, which provides a detailed assessment of each site, equipment and safety surfacing and is used, in turn, to prioritise capital budget allocations. The highest priority is given to sites where equipment and/or safety surfacing is at end of life and beyond economic repair. In addition, the biannual Play Sufficiency Audit assesses and identifies accessibility priorities for play spaces and playgrounds and is reported to the Welsh Government. This also feeds into the prioritisation process.

There is a comprehensive programme of play and infrastructure improvements determined by the assessment criteria outlined above, which I would be happy to share with you.

## DEPUTY LEADER & EDUCATION (COUNCILLOR SARAH MERRY)

#### W16 WRITTEN QUESTION FROM COUNTY COUNCILLOR DAVIES

When are the promised schools scheduled to open in the Plasdwr development and have there been any delays that would affect this?

#### **Reply**

The developer is on programme to deliver the first school on the Plasdwr development, Ysgol Gynradd Groeswen Primary School, by September 2023 as planned and without any delays.

## W17 WRITTEN QUESTION FROM COUNTY COUNCILLOR DAVIES

What action is the Council taking to address the effects of coronavirus control measures on young people in Cardiff?

#### **Reply**

Throughout the Covid-19 pandemic, the Council has led on the consistent application of control measures in place in schools to ensure that staff and pupils can attend safely. With the phasing out of these measures in Wales, we continue to work with schools to ensure that risk assessments are updated to reflect the national picture.

The focus is now firmly on improving attendance in schools, as well as re-engaging pupils with their learning and utilising additional grant funding from the Welsh Government to put in place additional support for those pupils most impacted – both academically and in terms of wellbeing. Officers will monitor progress around these areas and offer support and challenge to schools where needed.

## W18 WRITTEN QUESTION FROM COUNTY COUNCILLOR TAYLOR

What steps is the council taking to support schools with escalating energy costs?

The Council's estate, including schools, has been widely protected from the full impact of the recent price increases in the utility markets. Officers are continuing to work with schools to ensure that energy price inflation is kept under review, with regular monitoring of the charges coming through on bills. It is also critical that bills relevant to council properties are paid promptly to avoid any unnecessary additional penalties and we are currently exploring opportunities to review how we pay utility bills right across the Council's estate in order to streamline the process and provide enhanced corporate oversight.

Schools in Cardiff have seen significant growth in their delegated budgets over the last decade, with school balances totalling in excess of £30million being carried forward to 2022/23. Nevertheless, we continue to encourage schools, along with the rest of the Council's estate, to consider their gas and electricity usage, wherever possible, in order to try to assist in controlling costs.

## W19 WRITTEN QUESTION FROM COUNTY COUNCILLOR WILLIAMS

With commitments given the project would be completed in time for pupils to attend from September 2023, can the Cabinet Member update us on the progression of the construction of St Mellons Primary School at the St Edeyrn's Development?

## **Reply**

Construction works on the new school are progressing well and are currently scheduled to be completed by Easter 2023. Most of the below ground structure works, including excavation, strip foundations and pre-cast floor planks, have now been completed.

## W20 WRITTEN QUESTION FROM COUNTY COUNCILLOR WOOD

Provision of mental health services in Cardiff's secondary schools is varied. What is the council doing to promote the sharing of best practice to help ensure all schools in the city are providing the best service possible to their pupils?

Schools are required to develop a 'whole school' approach to emotional and mental wellbeing. This is being led by Public Health Wales through the Welsh Network of Healthy Schools. Secondary schools are currently being prioritised for support within this area of work.

Schools are being encouraged and supported to undertake a self-evaluation, using a self-assessment tool, as the basis for developing an improvement plan. As part of this activity, good practice is being identified and shared with schools at a local and national level through the Whole School Approach to Emotional and Mental Wellbeing Implementation Lead for Cardiff.

## FINANCE, MODERNISATION & PERFORMANCE (COUNCILLOR CHRIS WEAVER)

#### W21 WRITTEN QUESTION FROM COUNTY COUNCILLOR WILLIAMS

Will the Cabinet Member outline any further rescue packages for Cardiff Bus, a Company recently bailed out by Cardiff Council?

## <u>Reply</u>

The Council has implemented a Financial Viability Support Package, agreed by Council in October 2020, which included additional equity and becoming the Statutory employer of the Cardiff Bus Pension Scheme to protect scheme member benefits. No further financial support has been provided.

Similar to other bus transport operators in Wales, the industry continues to rely on Welsh Government Bus Emergency Support Grant funding, pending the recovery of bus patronage postpandemic.

Subject to the development of a scheme and due diligence, the Council will consider providing grant funding opportunities to all bus providers to increase the use of electric buses in the city.

## HOUSING & COMMUNITIES (COUNCILLOR LYNDA THORNE)

#### W22 WRITTEN QUESTION FROM COUNTY COUNCILLOR CARTER

How many homeless people are currently rough sleeping in Cardiff?

#### **Reply**

As of 24<sup>th</sup> June 2022, there were 12 individuals sleeping rough in various locations across the city. This is a significant reduction compared to previous years when the average number sleeping rough was 80, with a peak of 130.

Our Homeless Multi-Disciplinary Team continues to work with all individuals sleeping rough in the city, as well as those at risk of rough sleeping. The team brings together a wide range of expertise to meet the needs of these vulnerable individuals and regular engagement takes place with those sleeping on the street to encourage them to access the accommodation and support offered. The challenge continues to be significant as underlined by the fact that 195 rough sleepers were brought into accommodation through the work of the team during 2021/22.

## W23 WRITTEN QUESTION FROM COUNTY COUNCILLOR CARTER

Why does the council not clean the windows of blocks of flats despite tenants paying service fees?

## **Reply**

Council tenants and leaseholders pay a service charge for general cleaning of the communal areas of flats; however, this does not include the cleaning of windows. The communal areas of the flats are cleaned fortnightly, including the stairwells and courtyards. Fire safety checks are also carried out at the same time. The cost of this service is recovered from tenants through a service charge, which forms part of their overall gross rental charge.

The carrying out of window cleaning on a routine basis would significantly increase the level of this service charge. While this has been considered in the past, it has not been considered appropriate to increase the charge in order to deliver the service and there is no indication from tenant feedback that window cleaning is a service that they consider necessary.

#### W24 WRITTEN QUESTION FROM COUNTY COUNCILLOR MOLIK

What is being done to address the rising level of knife crimes in our city?

#### **Reply**

Levels of knife offences remain lower in the South Wales Police area than many other parts of the UK, and, in general, South Wales is a safe place to live, work and be in. From a Cardiff perspective, serious injury from knife crime remains rare, but it is acknowledged that any injury or death as a result of knife crime is one too many and has a significant impact on our communities. The majority of serious violence and knife crime, outside of a domestic setting, is linked to organised criminality and drug crime.

The Cardiff Community Safety Partnership recognises these issues and has established a Violence Prevention Group, which aims to 'prevent and reduce serious violence by taking a public health approach to understand the causes and consequences of serious violence, focusing on early intervention'. The Community Safety Partnership has established three sub-groups in support of this agenda:

- Night-time Economy (focusing on vulnerabilities/exploitation)
- Serious Violence and Organised Crime (organised crime and links to criminal & sexual exploitation)
- Violence Against Women and Girls, and Sexual Violence (VAWDASV).

There are a number of statutory and non-statutory partners in attendance at these meetings, which ensures that we are taking a holistic approach to dealing with this issue.

The Serious Violence Duty that is due to come into being in early 2024 will place a responsibility on Community Safety Partnerships to develop a strategy. The Community Safety Partnership is already making progress with this by working with Public Health Wales and other key partners to shape a Serious Violence Strategic Needs Assessment, which is due to be drafted by the end of 2022. This Assessment will put the Community Safety Partnership in a good position to respond to requirements of the Serious Violence Duty.

In response to incidents of serious violence, the Community Safety Partnership continues to hold Immediate Response Group meetings (IRGs), which provide a partnership response to the criticality of the incident. We recognise that this effective working comes as a result of a serious incident, so we are taking learning from this to relevant partnership forums to strengthen our early intervention and engagement opportunities (e.g. improving consistent partnership engagement, sharing information between partners, identifying appropriate support services).

The Community Safety Partnership has also applied for funding from the latest round of the Home Office's Safer Streets Fund and we will find out early next month if we have been successful. The bid focuses strongly on VAWDASV and the Night-Time Economy, around the following three key themes:

- Operational improved multi-agency working and unification of existing Cardiff Violence Against Women and Girls initiatives, supported by new infrastructure and smart technology.
- Community Guardianship community-focused safety initiatives, including safeguarding training for licensed premises staff, enhancing volunteer space in Cardiff Central Station, and promoting an existing South Wales Police initiative aimed at challenging sexual harassment.
- **Physical Environment** reclamation of some areas of the city that are hotspots for graffiti and drug litter.

Specific work is being conducted in Cardiff based on emerging issues and intelligence in relation to violence and knife crime. The Serious Violence and Organised Crime sub-group is prioritising the focus of partnership efforts in certain areas of the city over the summer period based on intelligence. In addition, Operation Sceptre is South Wales Police's approach to tackling knife crime and associated issues of serious violence and illegal drugs. It is running over the next 12 weeks and includes both targeted operations and engagement & education to reassure young people that they are safer not carrying knives. Patrols will also be conducted in high-risk areas and there will be a targeted approach to identifying, dealing with and diverting individuals at risk, working alongside an Exploitation Officer.

The Youth Service is currently developing a summer diversionary programme and the further roll-out of the #NotTheOne campaign is being coordinated with partners. The campaign has sought to promote community activism against knife crime by providing appropriate material and lesson plans to allow mothers, peers or community leaders to intervene and engage with those young people they believe may be at risk of carrying a knife. The support materials and further information can be found at <a href="https://www.nottheone.co.uk/">www.nottheone.co.uk/</a>

Partners across the city have also been working together to deliver an immersive play and facilitated session, entitled 'Choice of a Lifetime', which focuses on the theme of knife crime, violent crime, drug culture and gang violence. This play was piloted initially at the Motorpoint Arena as part of National Safeguarding Week back in November 2019 but, unfortunately, subsequent performances were affected by the Covid-19 pandemic. The play is set in a classroom and focuses on a Year 9 pupil and the decisions that lead him to carrying a knife, using it in a fight and the related consequences. The initiative aimed to raise awareness of these issues in a controlled environment and was performed by professional actors.

'Choice of a Lifetime' was performed to Year 8, 9 and 10 pupils from secondary schools in Cardiff on 21-24 June 2022 at the Motorpoint Arena. It was followed by a 20-minute discussion, facilitated by the actors, in which pupils are given the chance to talk about the reasons for carrying a knife, including violent crime and drugs, their fears, the dangers, as well as learning more about the law as it stands currently and the long-term implications of carrying and using a knife.

## W25 WRITTEN QUESTION FROM COUNTY COUNCILLOR ROBINSON

Have all the tenants required to move so the £80 million redevelopment of the Channel View estate in Grangetown can go ahead now moved?

Additionally, when is the demolition likely to begin and are there any proposals to improve the adjoining green space on the Marl and the remainder of the estate where tenants' homes are not involved in the regeneration?

## <u>Reply</u>

The only phase requiring residents to move first to enable the new build to take place is phase 1 and I can confirm that all residents have now moved, with the majority of council tenants moving to new build homes at Clive Street, Grangetown.

We are now securing the empty properties and have appointed a demolition contractor. The phase 1 area will be fenced off over the next few weeks and then demolition will begin later this summer.

One of the main principles of the regeneration project is to invest in the green space on the Marl and I can confirm that at least £920,000 will be invested in the Marl through the project. The Council will begin consulting with the local community this summer to understand what improvements local residents would like to see take place.

In addition to this, we will be consulting this summer on the emerging options for the proposed footbridge connection between the Marl and Hamadryad Park. This represents a potential £10million investment in improving the active travel routes and connectivity for the local community.

## INVESTMENT AND DEVELOPMENT (COUNCILLOR RUSSELL GOODWAY)

#### WRITTEN QUESTION FROM COUNTY COUNCILLOR CARTER

What support would be available to the Apollos, Llanedeyrn and Pentwyn Boxing club if they took over the ownership of their current council owned building?

## **Reply**

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The Council has a small grant scheme that accepts applications from sporting clubs to assist them in taking over responsibility for Council buildings that have become surplus to requirements.

In assessing applications for this grant scheme, the Council needs to be convinced that the sporting club has a robust business plan to ensure that the building is brought up to a compliant standard and can remain compliant and fit for purpose for the full term of the lease. This often requires successful bids to be made to other funding organisations.

In the case of the Apollos, Llanedeyrn and Pentwyn Boxing Club, the Council's Sports, Leisure and Development Team has arranged to meet with the club to explore the various options available to provide the club with a long-term and sustainable future.

#### W27 WRITTEN QUESTION FROM COUNTY COUNCILLOR WOOD

Does the council agree that it will gain materially and financially from the removal of the covenant on Maindy Park as the sole trustee of the charity?

#### **Reply**

The Council will not gain financially.

The proposal is to swap out land for at least the same value and this will be verified by an independent valuer and ratified by the Charity Commission if the proposal is approved.

Furthermore, it should also be noted that the Council's request for the relocation of the Trust land is to deliver public infrastructure (i.e. a new school), and not to develop the land for commercial gain.

The matter of the covenant is a separate issue and, if the Charity Commission agrees to relocating the Trust land, the Council will have the ability to take forward a planning application for a school. The matter of the covenant will be dealt with at this time.

## LEADER (COUNCILLOR HUW THOMAS)

## W28 WRITTEN QUESTION FROM COUNTY COUNCILLOR WILLIAMS

Would the Leader agree with me that an individual who is suspended, pending an investigation into allegation(s) against them, has a right to know (from the organisation suspending them); the reason(s) for their suspension, the allegation(s) to be investigated and a timescale for the investigation?

#### **Reply**

The Council's Disciplinary Policy and Procedure describes what should happen when an employee is suspended.

The policy requires that a suspension decision is followed up in writing where the terms of the suspension are set out. It includes the reason(s) why the employee has been suspended and states why other options (alternatives to suspension) were not appropriate. However, where allegations against an employee concern child protection, the details of the allegations may not be specified at that point in time.

If there are any concerns about an individual case, then these should be taken up with the Council's HR People Services Team.

With regard to timescales, all investigations must be proportionate to the concerns or allegations being considered. The Disciplinary Policy requires that investigations should be carried out as quickly as possible, and in sufficient time, so that any disciplinary hearing deemed necessary can be conducted within 12 weeks of the start of the investigation. Extending the investigation beyond 12 weeks may be necessary, but only in exceptional circumstances and where there is reasonable justification. Such reasons should be communicated to all involved.

There is a requirement to review the progress of investigations, and suspension decisions, every four weeks.

# SOCIAL SERVICES (COUNCILLOR NORMA MACKIE)

## W29 WRITTEN QUESTION FROM COUNTY COUNCILLOR HOPKINS

Can the administration provide an update on the level of current adult social care staffing vacancies covering domiciliary care and positions in council and private care homes?

What has been the impact to date of the council's strategy to recruit more staff into the care sector?

## **Reply**

While the pressures on domiciliary care provision have eased recently, recruitment into the care sector remains a significant issue, resulting in ongoing concern about the stability of the sector and in particular its ability to response to fluctuations in demand.

#### Vacancies in Council Services

The Council's domiciliary care service is part of the multi-agency Community Resource Team (CRT), a partnership with Cardiff & Vale University Health Board, which aims to facilitate hospital discharge and prevent crisis in the community with a focus on reablement and assisting people to retain or regain their independence. The Council's Homecare Team is an important part of this service.

There are 143 posts within the Homecare Team; however, most of these are part time posts with a variety of hours. The team has the equivalent of 98 full time posts. Vacancies within the service amount to 20 full time equivalent posts or just over 20% of the carer hours.

It should be noted that the Council does not directly manage any residential care homes.

#### **Vacancies in Commissioned Services**

The Council does not collect staff vacancy figures for externally commissioned care providers. However, the intelligence gathered from our engagement with the care home and domiciliary care sector is that they continue to struggle with recruitment and retention.

Council officers meet with the Cardiff Nursing and Residential Home Association every three weeks and the recruitment of care workers is a standard agenda item. The Association advises that recruitment is challenging, but a recent survey undertaken to determine how many care home bed vacancies are attributable to staff shortages indicated that staff shortages accounted for a very small number of vacancies. 70% of providers responded to the survey and they indicated that approximately 20 of the 403 vacant care home beds were due to staff shortages. Lack of demand and rooms being out of commission were the most likely cause of vacant beds.

In respect of commissioned domiciliary care providers, council officers meet with representatives from the sector on a monthly basis and have been advised that many agencies have a number of vacancies which they struggle to fill. The majority of care agencies are currently recruiting and the need to bring more new care workers into the sector is a key priority.

## Issues impacting on recruitment

There are a number of factors impacting on recruitment in the adult social care sector:

- Salary levels within the care sector are not seen as attractive and work is underway to ensure that care workers receive at least the Real Living Wage. Funding has been made available by the Welsh Government for this change and, following consultation with providers, the Council has arranged increases in fees to reflect this change from April 2022.
- The need to register with Social Care Wales is also seen as a deterrent, as many potential care workers do not want to undertake qualifications and take on the greater personal responsibility and accountability of being a registered care worker. There is also a cost for care workers to register and remain registered.
- Many domiciliary care roles require the ability to drive and to have access to a vehicle, this can be a significant deterrent to many potential carers. Most recently, our domiciliary care providers tell us that the increase in fuel costs is impacting on recruitment and retention. We have heard of examples of care workers being unable to continue to afford to run their vehicles and being forced to look for alternative employment outside of the social care sector as a result. The Council is currently developing a grant scheme to promote the use of electric bicycles among care workers to mitigate these issues.

## Ongoing work to improve recruitment and retention

Cardiff Cares Academy was established in 2021 to address the issues with recruitment in the sector. This partnership between the Council's Into Work and Adult Services aims to support individuals to access employment opportunities in care. A training package is provided that focuses on the key skills required to work within the sector, including safeguarding awareness, emergency first aid and manual handling training. Dedicated mentors work with individuals to remove any barriers to employment.

The Academy also works directly with care providers to meet their requirements as employers and to promote jobs within the sector. A large-scale recruitment campaign was organised, including adverts on buses, train stations and billboards. In addition, an animated television advertisement, radio advertisements and social media were used to promote opportunities within the care sector. To help with this recruitment campaign, several incentives are available to promote work in the sector, including:

- Free driving lessons, if needed;
- Free theory and practical driving tests;
- Free DBS checks; and
- Support with initial travel costs.

Since its launch in 2021, 213 individuals have engaged with Cardiff Cares Academy. 98 individuals in this cohort completed training, including manual handling training and 54 have been supported into employment. The Academy has made a key contribution to promoting social care as a positive career choice, bringing new care workers into Cardiff's social care sector.

Alongside the work of Cardiff Cares Academy, grant funding was also made available as part of the arrangements in 2021/22 to support care providers to improve recruitment and retention. This included activity such as attending recruitment events, hosting events, social media promotion and support with travel for new starters, such as bicycles or short-term bus tickets.

In addition, Social Care Recovery Fund grant funding of £1.3million was also made available to care providers during 2021/22 to support their work to improve recruitment and retention. This included activity such as staff bonus schemes, enhanced pay during the Christmas period, implementation of the Real Living Wage prior to 1 April 2022 and paying for Social Care Wales registration fees, as well as recruitment drives and initiatives.

The work undertaken to date has undoubtedly increased the number of candidates available for care roles and we have seen a reduction in the pressure on domiciliary care services over recent months; however, the sector still faces many challenges. Officers will continue to work closely with the Welsh Government and with care providers to better understand the issues affecting the sector and to promote care is a rewarding and worthwhile career.

## TRANSPORT AND STRATEGIC PLANNING (COUNCILLOR DAN DE'ATH)

## W30 WRITTEN QUESTION FROM COUNTY COUNCILLOR HOPKINS

Will the council's Active Travel Plan be submitted to the Welsh Government this month as intended?

When does the council expect to receive a response to its submission?

The Active Travel Network Map will be submitted to the Welsh Government by the end of this month. Upon submission, we will ask the Welsh Government to provide us with an indication of the likely timescale for their consideration and approval of the Active Travel Network Map.

#### W31 WRITTEN QUESTION FROM COUNTY COUNCILLOR HOPKINS

Over what period will treatment of weed growth on verges and pavements be carried out?

How does the council prioritise locations for attention in tackling weed growth?

#### Reply

There is an annual programme of pavement/footway weed control that will commence as weeds start to emerge and continue throughout the growing season. In order for any treatment to be applied and for this to be effective, weeds need to be actively growing. The treatment application programme is weather dependent, but is generally administered between April and October when three treatments will be applied. All pavements/footways throughout the city are given equal treatment during the programme of works.

Herbicides are not routinely applied to grass verges to control weed growth. The only treatment applied to verges is around obstacles, such as sign posts, bollards and raised manholes. The frequency and timing of applications is consistent with those applied to pavements/footways.

## W32 WRITTEN QUESTION FROM COUNTY COUNCILLOR HOPKINS

What plans are there for allocating section 106 monies resulting from the Clearwater Falls development on Clearwater Way in the Cyncoed and Lakeside ward?

The application (ref. 20/00153/MJR) for 17-41 Clearwater Way, Lakeside in the Cyncoed ward was granted planning permission on 30<sup>th</sup> November 2021. Details of the amount and purpose of the Section 106 contributions associated with the development can be found within both the report to Planning Committee on 27<sup>th</sup> January 2021 and the First Schedule of the signed Section 106 Agreement. These monies are due to be received by the Council upon first beneficial occupation of the development.

## W33 WRITTEN QUESTION FROM COUNTY COUNCILLOR DAVIES

How many potholes have been filled in the Radyr & Morganstown ward in each of the last five years?

#### **Reply**

A total of 1,613 potholes have been filled in the Radyr & Morganstown ward as set out below:

Year	Number of Potholes Filled
2022 to date	182
2021	298
2020	297
2019	378
2018	270
2017	188
Total =	1,613

## W34 WRITTEN QUESTION FROM COUNTY COUNCILLOR DAVIES

What assessment has been made of the decision to reduce bus services that serve Radyr & Morganstown?

## **Reply**

Cardiff Bus reduced service frequency on service 63 to Radyr & Morganstown from two per hour Monday to Saturday (daytime) to one per hour as part of the generally reduced frequencies operated during the worst of the Covid 19 pandemic.

Although increased frequencies were introduced on many routes from summer 2020, Cardiff Bus has not increased the frequency on service 63, citing severe staff shortages and historic low passenger numbers as the reasons for not reinstating the pre-pandemic service. The Council is aware that passenger numbers on this service have always been lower than many comparable routes in the city.

Whilst wishing to see higher frequencies on bus services across the city, the Council recognises that Cardiff Bus (and other commercial bus operators) is experiencing staff shortages that make this difficult to achieve in the short-term. The Council is working closely with the company to ensure that bus services remain available to all areas of the city.

#### W35 WRITTEN QUESTION FROM COUNTY COUNCILLOR TAYLOR

How many safe routes to school schemes are currently unfunded by ward?

## Reply

The Active Travel Network Map, which is due to be submitted to the Welsh Government by the end of this month, identifies active travel routes to all local authority schools in Cardiff. The exact nature of any school-related schemes will depend upon further detailed investigation of conditions and possible improvements outside and within the general vicinity of individual school sites.

The Council is engaging with schools across Cardiff to develop and implement Active Travel Plans through the Active Travel Schools Programme. Through this engagement, we support schools to promote active travel through educational activities and events, which are integrated with our delivery of pedestrian and cycle training and the provision of on-site facilities such as new bike shelters and scooter parking.

This engagement also enables us to identify particular issues and barriers to active travel beyond the school gates, which need to be addressed through physical engineering measures such as the provision of new crossings or the introduction of restrictions such as School Streets or additional controls on parking.

As many schools experience very similar issues, there is need for interventions around schools at many locations across the city. In practice, it is not possible to deliver improvements around all schools simultaneously, as desirable as this may be. Therefore, officers are working to develop a method of prioritising schemes for delivery. I hope to be able to publish details of this and our future programme of school-related schemes later this year.

## W36 WRITTEN QUESTION FROM COUNTY COUNCILLOR TAYLOR

How is the council gathering feedback from residents currently piloting the new digital residential and visitor permit parking scheme in Gabalfa?

### <u>Reply</u>

The Council is monitoring the permit applications being received for both digital and paper permits. At present, the figures demonstrate that residents are able to successfully apply for and manage their permits using the digital option with little or no assistance.

The roll-out appears to have been positive and we will continue to monitor both the applications and any correspondence being received about the introduction of the new digital application option. In future, we may consider sending out a questionnaire to residents; however, in the meantime, I would welcome details of any feedback that local ward members may have received directly.

## W37 WRITTEN QUESTION FROM COUNTY COUNCILLOR ROBSON

Despite numerous requests from Councillors and residents, the junction of Pantbach/Ty Wern/Tyn y Parc (Monico) roads is dramatically overdue an upgrade to improve pedestrian safety. Pedestrians can only safely cross two of the roads, whilst cars mount the pavement to get past the queue on Pantbach Road. What actions can the Council take to improve the safety at this junction?

## **Reply**

The Council recognises that improving the pedestrian access at this busy junction will be of great benefit to the local community and enable more local journeys to be undertaken using active travel modes.

This project is included within the prioritised programme of highway improvement schemes that form part of the Council's Active Travel Network Map, which is due to be submitted to the Welsh Ministers for approval at the end of this month. The delivery of the projects on the Active Travel Network Map will be subject to the availability of future funding and, therefore, it is not possible currently to confirm the delivery timescale for this project.

## W38 WRITTEN QUESTION FROM COUNTY COUNCILLOR ROBSON

What discussions did the Council have with Cardiff Bus (the operators) about keeping Pentwyn park and ride open late on recent major event nights in Cardiff?

#### **Reply**

When providing a park & ride facility for major events that are held in the city centre, there are several considerations that need to be considered. These include the number of people who need to be transferred to the park & ride car park at the end of the event, when everyone leaves at the same time, together with the number of buses required to transport them and the related cost implications.

For example, if 600 cars parked at the Pentwyn park & ride site, with an average car occupancy of 2.5, there would be a need to supply 30 buses to transfer 1,500 people. Due to the location of the Pentwyn park & ride site, it can also take over an hour for a full bus to leave the city centre, travel to the car park and then return to the city centre to pick up more people.

In order to provide this number of buses to support the park & ride service, a special arrangement is likely to be needed that would require the support of the Welsh Government. This is something that will be considered as part of the current review of the transportation requirements for major events held in Cardiff.

## W39 WRITTEN QUESTION FROM COUNTY COUNCILLOR WILLIAMS

Will the Cabinet Member outline his Administration's plans for Castle Street, a key arterial link road in the City, and take this opportunity to rule out closing Castle Street to private vehicles?

The options for Castle Street will be reconsidered once post-Covid network conditions have been defined and assessed. Options will be presented to Cabinet in due course.

## W40 WRITTEN QUESTION FROM COUNTY COUNCILLOR WOOD

Given the disruption caused to residents and road users (pedestrians, cyclists and cars) during the construction of Cycleway 1.2 along Cathays Terrace, what lessons have been learnt to help minimise disruption as construction moves to Allensbank Road?

#### Reply

The Cycleway 1.2 scheme is a full reconstruction project and, unfortunately, it is impossible to implement a scheme of this size without causing some disruption. Regular communication to date with local ward members, residents and businesses has been very beneficial and this will continue as we work on the Allensbank Road section. Any issues should be reported via Member Services and the delivery team will then get in contact.

## W41 WRITTEN QUESTION FROM COUNTY COUNCILLOR WOOD

In light of the significant changes to the resident parking regime in Gabalfa and Cathays, will the council commit to a review following implementation, with amendments (if necessary) to the TROs if they have not worked as expected?

## Reply

All schemes are reviewed post-installation and a mop-up Traffic Regulation Order (TRO) process is being used to iron out minor issues. Further reviews will take place, if required, following installation, the mop-up TRO and a 'bedding in' period.

## W42 WRITTEN QUESTION FROM COUNTY COUNCILLOR MOLIK

What level of assessments are done to ensure our roads are safe for elderly, disabled or people with restrictive mobility in our city?

The Council uses UK and Welsh Government design guidance, which ensures that roads are designed in a safe manner. The Council prepares equality impact assessments that are used as live documents when designing transport schemes. The Council also engages regularly with an Accessibility Group to ensure that the needs of the elderly, disabled or people with restrictive mobility are integral to the designs. Road safety audits also provide an extra level of assessment to ensure the safety of roads.

#### W43 WRITTEN QUESTION FROM COUNTY COUNCILLOR MOLIK

What level quality assurance checks were conducted on Berrymead Road post road re-surfacing work?

What is the basic standard of check that is conducted on any such road work?

#### <u>Reply</u>

The micro asphalt work is supervised whilst the contractors undertake the works. In addition, quality checks are carried out after one, six and ten months. As with most works, there is a 12-month warranty, hence the 10-month inspection to ensure that any issues are picked up and addressed by the contractor prior to the end of the 12-month warranty period. Berrymead Road is due its 10-month inspection in July 2022.

The most common issue that is picked up with micro asphalt during the 6- or 10-month inspections is loose aggregate on the surface. If this is the case, the contractor will be brought back to undertake a sweep of any roads that require it.

## W44 WRITTEN QUESTION FROM COUNTY COUNCILLOR BERMAN

Residents living in the section of Dorchester Avenue between Penylan Road and Waterloo Road, as well as those living in Winchester Avenue, regularly complain about rat-running. Both sections of road are heavily parked and on a bend and residents feel the roads can't cope with such a volume of traffic cutting through. Repeated requests to the council have not led to action being taken to effectively deter the problem. Can you please look at what could be done to deal with this issue and commit the council to taking some action?

This issue has been reviewed by officers and it has been concluded that the problems are not sufficiently serious to warrant this location being made a priority at this time. The volumes of traffic are proportionate to the type of streets and there are no justifiable road safety reasons to consider any interventions.

With regard to concerns about 'rat running' in the city, the Council is currently consulting on a trial scheme in Fishguard Road in Llanishen, which will be monitored for a period of 18 months. If successful, similar measures may be rolled-out at other locations in the city where such problems are experienced; however, this won't happen until the 18-month trial period has been completed and the results of the scheme have been fully evaluated.

## W45 WRITTEN QUESTION FROM COUNTY COUNCILLOR BERMAN

I am receiving increasing complaints from residents in Ty Gwyn Road and surrounding streets about problems caused by the level of parking in Ty Gwyn Road, much of which is related to students attending St David's College or students residing at University Hall in Birchwood Road where the university has banned them from parking on site. The problem is causing significant congestion in Ty Gwyn Road with residents frequently being stuck trying to get to and from their homes, as well as buses not being able to get through and at times having to divert away from Ty Gwyn Road. Elderly residents in complexes such as Glenside Court are finding themselves cut off at times from vital bus services. Can the council please commit to exploring a solution to this problem, such as looking at the need for new parking restrictions to prevent parking that causes the road to be repeatedly obstructed to two-way traffic?

## **Reply**

Officers are aware of the issues on Ty Gwyn Road and these have been logged on the Areas of Concern database, which is used to record such information. Officers have also been working with St David's College as part of the School Active Travel Plans programme.

Implementing parking restrictions at this location is pivotal in addressing the problems experiencing on Ty Gwyn Road. As you are aware, planning permission for the expansion of accommodation on the St David's College site has been granted. This is subject to a

Section 106 agreement in respect of a travel plan and car parking management plan, together with a financial contribution for the preparation and implementation of a Traffic Regulation Order for measures that will include additional parking restrictions on streets impacted by the College.

The Council understands that the St David's College extension is currently scheduled to be completed and open by September 2023, with construction starting later this year. Resources permitting, our aim will be to prepare the Traffic Regulation Order so that parking restrictions are put in place as soon as possible following the completion of the development.

## W46 WRITTEN QUESTION FROM COUNTY COUNCILLOR BERMAN

What meetings were held by the council with other stakeholders ahead of the recent Ed Sheeran concerts to plan for the impact of the event in terms of travel and can you explain why greater use of park and ride was not considered for this event, including use of the park and ride site at Pentwyn?

#### Reply

Council officers attend monthly meetings with all transport providers regarding the planning of forthcoming events. Previous experience has shown that one dedicated park & ride facility is required for a major event held at the Principality Stadium.

For the recent Ed Sheeran concerts, the event park & ride facility operated at County Hall due to the car park at the Cardiff City Stadium only having a reduced capacity available. In addition, due to the lack of available bus drivers, there was only a limited number of buses available to support the park & ride service. However, due to County Hall's location, it was possible for the buses to do multiple trips between the car park and the city centre drop-off/pick-up point.

The use of the Pentwyn park & ride site for major events is not possible due to its location and distance from the city centre, which means that associated journey times for buses travelling to/from the site can take over an hour for a full bus to leave the city centre, travel to the car park and then return to the city centre to pick up more people. As a result, buses are unable to do multiple trips, particularly at the end of an event when everyone leaves at the same time.

#### W47 WRITTEN QUESTION FROM COUNTY COUNCILLOR DRISCOLL

The road surface on Prospect Drive is in desperate need of resurfacing, can you tell me if and when this work is scheduled to be undertaken?

#### Reply

There are localised areas of structural deterioration on the northern section of Prospect Drive in Llandaff, which will require further investigation. The Assets Team will be undertaking a ground investigation survey in the next two weeks to determine what construction treatment will be required to ensure that the defective areas are dealt with appropriately. I would estimate the works to be carried within the next 8-12 weeks.

#### W48 WRITTEN QUESTION FROM COUNTY COUNCILLOR DRISCOLL

Despite the reduction in the speed limit on Western Avenue from 40 to 30mph, this month, we've seen yet more accidents including the safety barriers of a crossing completely destroyed by speeding vehicles. Go Safe Cymru, the police say because of the demographics of Western Avenue, they are unable to utilise the mobile speed enforcement vehicle. Therefore, will highways be installing VAS (Vehicle activated signs) and/or fixed speed cameras, to deter drivers who continually speed at this location, putting lives at risk or serious injury?

## Reply

The personal injury collision data for Western Avenue from the roundabout junction with Cowbridge Road East/West to the junction with Cardiff Road shows that, in the last five-year period, there has been 1 'serious' incident and 8 'slight' incidents on this section of Western Avenue. This is below the threshold required criteria for a fixed safety camera site and, therefore, we will not be able to install a camera at this location. Further information on the criteria applied and related guidance is available on the GoSafe website in the section entitled "Where We Place Cameras and Why").

In terms of Vehicle Activated Signs (VAS), the Council will shortly be undertaking a review of VAS in Cardiff, as many of the old units have effectively reached their 'end of life'. As part of this review, we shall formalise the criteria used to select new VAS sites in the city.

Western Avenue will be considered as part of this review, but it should be noted that the installation of any future VAS will be subject to the availability of future funding.

## W49 WRITTEN QUESTION FROM COUNTY COUNCILLOR DRISCOLL

Are there plans to replace the pedestrian crossing at the junction of Insole Grove East and Western Avenue, which is used by many schoolchildren, to make it safer for pedestrians to cross and if so when is this work planned?

#### Reply

There are no current plans to upgrade the existing controlled pedestrian crossing as a standalone project; however, this may be considered as part of a future strategic project.

